

M.L.M. DEGREE EXAMINATION, OCTOBER 2003.

First Year

Paper IV — ORGANISATIONAL BEHAVIOUR AND  
HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 100 marks

Answer any FIVE questions choosing not less than  
TWO questions from each Part.

All questions carry equal marks.

PART A

1. Critically evaluate behaviour modification theory and its applications in work organisation.
2. Explain the meaning of "Organization Climate". Why is it important?
3. Define "Organizational Behaviour effectiveness". How it can be measured?
4. Explain communication. Why do you think communication is essential for a manager?
5. Describe the evolution of HRM in Indian industry and how it differs from the traditional role of personnel development.

6. Discuss the relevance of motivation in developing organization culture. As a HRD manager what would you do to promote motivation?

7. What purposes does training serve? Explain the ingredients of a good training programme for the employees at various levels.

8. What is the meaning of "job design" and what are its characteristics?

9. "Man power planning has greater relevance in the present day context of technological revolution than ever before". Substantiate this statement.

10. Write notes on any TWO of the following :

- (a) Executive behaviour
  - (b) Organizational man
  - (c) Employment activities
  - (d) Human capital
  - (e) Leadership.
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